# **LOCAL SERVICE DELIVERY - Summary**

	Crewe		
	NET OPERATING EXPENDITURE	& INCOME	
	2011-12	2012-13	
	Forecast	Estimate	
	£	£	
Allotments	10,416	6,868	
Markets	50,719	12,682	
Public Conveniences	29,463	29,540	
Town Centre Management	45,545	45,545	
Christmas Lights	11,000	11,000	
Street Furniture	966	966	
Floral Displays	23,615	24,205	
Total	171,724	130,806	
Service Management and Support		60,747	
		191,553	
Tax Base (2011-12 Band D equivalent)*		14934.59	

<sup>\*</sup> The Tax Base for 2012-13 will be slightly different from this figure

Illustrative "Special Expense" Council Tax

# Note:

Floral Displays - includes: baskets, troughs, planters/tubs and hay mangers (ie transportable features),they exclude: flower beds (flat or raised).

£12.83

Service	Allotments			
	2010-11	2011-12	2012-13	
	Actual	Forecast	Estimate	
	£	£	£	
Employees	2,300	2,300	2,373	
Premises				
- Water + Sewerage Charges	4,361	5,950	4,990	
- Repairs & Maintenance	1,492	6,610	3,000	
- Cleaning Materials	228	140	250	
Transport	60	-	60	
Supplies				
- General Equipment & Maintenance	-	1,075	500	
- General Materials	414	356	400	
- Hire of Equipment	73	1,941	200	
- Hired & Contracted Services	2,717	-	2,750	
- Printing & Stationery	105	-	100	
- Promotional Materials	1,201	-	1,300	
- Bad Debts Written Off	567	-	-	
- Refuse Collection	76	-	80	
Third Party Payments	-	-	-	
TOTAL EXPENDITURE	13,594	18,372	16,003	
Income				
- Rents	(9,436)	(7,956)	(9,135)	
TOTAL INCOME	(9,436)	(7,956)	(9,135)	
NET OPERATING EXPENDITURE / (INCOME)	4,158	10,416	6,868	

# Comments:

Allotment sites within Crewe are as follows: Alton Street, Brookhouse Drive, Claughton Avenue, Electricity Street, Ford Lane, Wistaston Green Road, Henry Street, Hungerford Road, Hulme Street, Manor Way, Ruskin Road and Walker Street

Employee costs have been calculated based on time allocations provided by officers and are recorded for information purposes. The primary roles carried out include: site inspections, allocation of plots, tenancy letters, maintenance of waiting lists, detailing maintenance records, raising invoices and subsequent queries.

The above sites also include a 50% share of costs not directly attributable to specific sites, but are held centrally, as this is considered to be a fair apportionment.

0040.44					timate
2010-11 Actual £	2011-12 Revd Forecast	2012-13 Estimate	Indoor Market	Outdoor Market	2012-13 Estimate £
~	~	~	~	~	~
107.471	100.026	100 026	55 592	54 344	109,926
					21,016
	21,010				
134,363	130,942	133,242	65,074	68,168	2,300 133,242
20.460	26 680	27 350	10 180	8 170	27,350
				0,170	410
				33 000	35,000
					9,450
·				4,320	4,130
				-	24,010
				7 600	15,380
	15,000	13,360	7,090	7,090	13,300
20,289	6,880	7,050	4,050	3,000	7,050
150 319	119 310	122 780	66 600	56 180	122,780
100,013	110,010	122,700	00,000	30,100	122,700
3,574	2,420	2,480	-	2,480	2,480
380	3,360	3,440	1,720	1,720	3,440
3,954	5,780	5,920	1,720	4,200	5,920
	5,600	5,740	3,444		5,740
					5,050
		470		188	470
		1,100		440	1,100
10					420
-					2,260
-	460	460	276	184	460
					50
					120
301	5,080	5,080	3,048	2,032	5,080
10,377	20,450	20,750	12,450	8,300	20,750
299,013	276,482	282,692	145,844	136,848	282,692
	(225,763)	(270,010)	(183,910)	(86,100)	(270,010
(73,817)	-	-			
(280,239)	(225,763)	(270,010)	(183,910)	(86,100)	(270,010
18 774	50 710	12 682	(38.066)	50 748	12,682
	107,471 15,489 11,403 134,363 20,460 320 54,298 8,756 4,130 26,978 14,973 115 20,289 150,319 3,574 380 3,954 4,425 1,535 430 2,469 10 	\$\begin{array}{cccccccccccccccccccccccccccccccccccc	£         £         £           107,471         109,926         109,926           15,489         21,016         21,016           11,403         -         2,300           134,363         130,942         133,242           20,460         26,680         27,350           320         400         410           54,298         32,990         35,000           8,756         9,220         9,450           4,130         4,130         4,130           4,130         4,130         24,010           26,978         24,010         24,010           14,973         15,000         15,380           115         -         20,289           6,880         7,050           150,319         119,310         122,780           3,574         2,420         2,480           3,80         3,360         3,440           3,954         5,780         5,920           4,425         5,600         5,740           1,535         4,930         5,050           4,425         5,600         5,740           1,535         4,930         5,050           4,420	£         £         £         £           107,471         109,926         109,926         55,582           15,489         21,016         21,016         9,192           11,403         -         2,300         300           134,363         130,942         133,242         65,074           20,460         26,680         27,350         19,180           320         400         410         410           410         54,298         32,990         35,000         2,000           8,756         9,220         9,450         5,130         4,130         4,130         4,130         4,130         4,130         4,130         4,130         4,130         4,130         24,010         24,010         24,010         24,010         24,010         24,010         24,010         24,010         15,380         7,690         150,319         119,310         122,780         66,600         66,600           3,574         2,420         2,480         -         3,674         2,420         2,480         -         3,60         3,440         1,720           3,574         2,420         2,480         -         3,60         3,440         1,720         3,04 <t< td=""><td>£         £         £         £         £           107,471         109,926         109,926         55,582         54,344           15,489         21,016         21,016         9,192         11,824           11,403         -         2,300         300         2,000           134,363         130,942         133,242         65,074         68,168           20,460         26,680         27,350         19,180         8,170           320         400         410         410         -           54,298         32,990         35,000         2,000         33,000           8,756         9,220         9,450         5,130         4,320           4,130         4,130         4,130         4,130         -           14,973         15,000         15,380         7,690         7,690           115         -         -         -         2,480         7,050         4,050         3,000           150,319         119,310         122,780         66,600         56,180           3,574         2,420         2,480         -         2,480           3,574         2,420         2,480         1,720         4,200&lt;</td></t<>	£         £         £         £         £           107,471         109,926         109,926         55,582         54,344           15,489         21,016         21,016         9,192         11,824           11,403         -         2,300         300         2,000           134,363         130,942         133,242         65,074         68,168           20,460         26,680         27,350         19,180         8,170           320         400         410         410         -           54,298         32,990         35,000         2,000         33,000           8,756         9,220         9,450         5,130         4,320           4,130         4,130         4,130         4,130         -           14,973         15,000         15,380         7,690         7,690           115         -         -         -         2,480         7,050         4,050         3,000           150,319         119,310         122,780         66,600         56,180           3,574         2,420         2,480         -         2,480           3,574         2,420         2,480         1,720         4,200<

### Income:

The Estimate for 12-13 Indoor is based on total occupancy less known vacant stalls (ie current trading position). The full occupancy position for the Indoor Market for 2012-13 would be £256k.

#### Comments:

The figures above include both the Indoor & Outdoor Markets & 2012-13 Estimate has been split for information.

Appropriation From Reserves - In 2010-11 Traders were given a concession on their rents as a consequence of the move to Market Square, in addition increased costs were incurred re staffing and equipment which has been met from reserves.

#### 2011-12

The 2011-12 and 2012-13 rent income reflects the impact of the rent increase from 1.7.2011 and any changes in take up of market stalls.

Service	Public Conveniences			
	2010-11 Actual £	2011-12 Forecast £	2012-13 Estimate £	
Employees				
- Salaries & Wages	17,117	21,319	21,320	
- Overtime	1,118	1,154	1,150	
	18,235	22,473	22,470	
Premises				
- LA Rates	1,925	1,940	1,990	
- Water + Sewerage Charges	1,152	1,150	1,180	
- Repairs & Maintenance	103	-	-	
	3,180	3,090	3,170	
Transport				
	-	-		
Supplies				
- Hired & Contracted Services	872	1,070	1,070	
	872	1,070	1,070	
Third Party Payments	-	-	-	
Insurance	-	-	-	
Building Maintenance	-	-	-	
Re-allocated costs from Pub Cons General	678	2,830	2,830	
TOTAL EXPENDITURE	22,965	29,463	29,540	
Income				
- Admission Charges	(400)	-	-	
TOTAL INCOME	(400)	-	<u>-</u>	
NET OPERATING EXPENDITURE / (INCOME)	22,565	29,463	29,540	

### Comments:

The above figures are based on the conveniences at Heath Street / Lyceum Square (ie they exclude Pedley St & Bus Stn APC's).

Employees - the figures above include cleaning costs plus an allocation of the Public Convenience Supervisor who operates across all sites and any overtime incurred re opening/closing facilities. The Supervisor allocation = £2,250.

Premises - Any cleaning material costs will be included in the allocation from the General Public Conveniences code. As will any assumed electricity costs

Income - Certain facilities were deemed FOC wef 1.4.2011, hence the budget for 2011-12 was adjusted to reflect this.

Service	Town Centre Management			
	2010-11 Actual £	2011-12 Forecast £	2012-13 Estimate £	
Employees	*	35,628	35,628	
Premises	*	-	-	
Transport	*	1,667	1,667	
Supplies - General Equipment & Maintenance - General Materials - Hire of Equipment				
- Hired & Contracted Services	*	2,500	2,500	
- Artist/Performer fees	*	2,500	2,500	
- Street Furniture (Directional Signs etc)	*	500	500	
- Projects + Activities	*	2,250	2,250	
- Grants to other Orgs - Miscellaneous	*	500	500	
Third Party Payments	*	-	-	
Insurance	*	-	-	
Building Maintenance	*	-	-	
TOTAL EXPENDITURE		45,545	45,545	
Income				
- Other	*	-	-	
TOTAL INCOME			-	
NET OPERATING EXPENDITURE / (INCOME)		- 45,545	45,545	

### Comments:

Data for 2010-11 is not available in a format that can be analysed between the various towns

- To provide a service to co-ordinate activity to promote the town centre to generate additional footfall through retail activity and events,
   Developing and co-ordinating a programme of town centre events and activities throughout the year, but particularly over the Christmas period
- Close liaison with retailers and their representatives to provide advice and support where appropriate
- To identify operational and strategic issues/opportunities to officers of Cheshire East Council, Police, etc.
- Advice and support to organisations seeking to utilise the town centre environment for their own promotional purposes.

Service	Christmas Lights			
	2010-11	2011-12	2012-13	
	Actual	Forecast	Estimate	
	£	£	£	
Employees	*	-	-	
Premises	*	-	-	
Transport	*	-	-	
Supplies				
- Hired & Contracted Services	*	11,000	11,000	
Third Party Payments	*	-	-	
Insurance	*	-	-	
Building Maintenance	*	-	-	
TOTAL EXPENDITURE		- 11,000	11,000	
Income				
- Other	*	-	-	
TOTAL INCOME				
NET OPERATING EXPENDITURE / (INCOME)		- 11,000	11,000	

\* Data for 2010-11 is not available in a format that can be analysed between the various towns

The CEC budget provision of £11k is for Christmas lights, tree, decorations etc.

It is understood that the Crewe Charter Trustees budget for 2011-12 (Dec 2011) is £24k for NEW lights, publicity and event support